



SHORT COURSE

Customer Relationships

Description

This course reflects the role of individuals who have the primary responsibility of engaging the customer and delivering on organisational expectations.

Students will be required to source and complete their work placement as part of this course.

Related Course Information

These units have been selected from SIR30216 - Certificate III in Retail.

Units of Competency

- SIRXCEG003** Build customer relationships and loyalty
- SIRXCEG002** Assist with customer difficulties



Access this course through the Alffie app

