



## CHC33021 Certificate III in Individual Support (Ageing)



Alffie's CHC33021 - Certificate III in Individual Support (Ageing) prepares participants for a client facing role in Australia's health and community services industry. Throughout this course, our friendly team will assist participants in developing skills and knowledge that will enhance their ability to work confidently, effectively and safely in a variety of health and community services environments.

This course will assist participants in WFA, DES, TTW and PN in progressing towards sustainable employment by either, studying full-time for 26 weeks or, completing their qualification. This course has been designed to fast track the participant's personal and professional development, providing a clear pathway to employment opportunities meeting compliance requirements. This course is Services Australia approved. Code: 7P089.

### From [training.gov.au](https://training.gov.au)

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing. Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs.

### Course information

**Course duration:** 1106 hours

- Semester 1: 364 hours
- Semester 2: 332 hours
- Semester 3: 250 hours

**Work placement:** 160 hours

**Important note:** Enrolment will be valid for up to 12 months.

This course is delivered online through a combination of written and audiovisual lesson material. The assessments are interactive and simulate real-life working conditions and environments.

To achieve this qualification, the student must complete 160 hours of work placement (40 hours of work placement learning activity and 120 hours of work placement assessment activity), as outlined in the assessment requirements for each unit of competency. **Please note**, Alffie will assist with the work placement process but cannot guarantee practical placement. Participants are required to get both their COVID-19 and flu vaccinations before starting work placement in an aged care facility.

## Units of competency

Alffie's CHC33021 - Certificate III in Individual Support (Ageing) includes the units listed below.

### Semester 1

CHCCOM005 Communicate and work in health or community services

CHCDIV001 Work with diverse people

CHCLEG001 Work legally and ethically

CHCCCS041 Recognise healthy body systems

CHCAGE013 Work effectively in aged care

CHCMHS001 Work with people with mental health issues

### Semester 2

CHCCCS040\* Support independence and wellbeing

CHCCCS038\* Facilitate the empowerment of people receiving support

CHCCCS031\* Provide individualised support

CHCDIS011\* Contribute to ongoing skills development using a strengths-based approach

CHCCCS036\* Support relationships with carer and family

### Semester 3

HLTWHS002\* Follow safe work practices for direct client care

HLTINF006\* Apply basic principles and practices of infection prevention and control

CHCAGE011\* Provide support to people living with dementia

CHCPAL003 Deliver care services using a palliative approach

\*Unit has work placement component

## Entry requirements

It is a government requirement that all participants undertaking Nationally Recognised Training in Australia have a unique student identifier (USI). To begin this course, participants will need a USI.

For more information on USIs, go to: [www.usi.gov.au](http://www.usi.gov.au)

In addition to a USI, to begin and complete this course, participants will need:

- Regular access to a computer, tablet or smartphone (note: there may be activities in the course that need to be completed using a desktop computer rather than a tablet or smartphone)
- An email address and regular access to a reliable internet connection
- Basic to intermediate computer or digital device skills
- To meet certain language, literacy and numeracy (LLN) requirements and pass a short LLN test
- The ability to communicate directly with Alffie in English
- The ability and willingness to study online lesson material, complete online assessment activities, and to complete a practical work placement
- PDF reader software (e.g., Adobe Acrobat) installed on a computer or the digital device being used to access the course
- The ability to understand and follow detailed instructions given verbally or written in English
- **To obtain any relevant mandatory industry checks.**

## Outcome

All units in semester 1 can be completed without a work placement, however, to be issued with a CHC33021 - Certificate III in Individual Support (Ageing) qualification, participants will need to meet all assessment requirements for all units of competency in the course. Please note, in the case that one, or some, but not all of the units of competency are completed, a Statement of Attainment can be issued. Examples of job roles this qualification may be relevant to include:

- Aged Care Worker
- Residential Support Worker
- Community House Worker
- Respite Care Worker.
- Personal Care Giver

Access this course through the Alffie app

