



CHC32015 - Certificate III in **Community Services**



NATIONALLY RECOGNISED
TRAINING

Alffie's CHC32015 - Certificate III in Community Services prepares participants for client facing role in Australia's health and community services industry.

Throughout this course, Alffie's friendly team will assist participants in developing skills and knowledge that will enhance their ability to work confidently, effectively and safely in a variety of health and community services environments.

This course will assist participants in WFA, DES, TTW and PN in progressing towards sustainable employment by either, studying full-time for 26 weeks or, completing their qualification. This course has been designed to fast track the participant's personal and professional development, providing a clear pathway to employment opportunities meeting compliance requirements. This course is Services Australia approved. Code: 7P089.

From training.gov.au

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

Course information

Course duration

- Total 1368 hours
- Semester 1: 588hours
 - Semester 2: 660 hours

Work placement

120 hours

Important note

Enrolment will be valid for up to 12 months.

This course is delivered online through a combination of written and audiovisual lesson material. The assessments are interactive and simulate real-life working conditions and environments.

To achieve this qualification, participants must complete 120 hours of work placement, as outlined in the assessment requirements for each unit of competency.

Please note, participants are required to get a flu vaccination before starting work placement in an aged care facility. Alffie will assist with the work placement process but cannot guarantee practical placement.

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Units of competency

Semester 1

- CHCCOM005* – Communicate and work in health or community services
- CHCCDE003 – Work within a community development framework
- HLTWHS002* – Follow safe work practices for direct client care
- BSBINM301 – Organise workplace information
- HLTWHS006* – Manage personal stressors in the work environment
- CHCCOM001 – Provide first point of contact
- FSKLRG006* – Participate in work placement

Semester 2

- CHCDIV001* – Work with diverse people
- CHCCCS016* – Respond to client needs
- CHCCCS015* – Provide individualised support
- CHCCCS023* – Support independence and wellbeing
- CHCADV001 – Facilitate the interests and rights of clients
- CHCPRP003 – Reflect on and improve own professional practice

*Unit has work placement component

Entry requirements

It is a government requirement that all participants undertaking Nationally Recognised Training in Australia have a unique student identifier (USI). To begin this course, participants will need a USI.

For more information on USIs, go to: www.usi.gov.au

In addition to a USI, to begin and complete this course, participants will need:

- Regular access to a computer, tablet or smartphone (note: there may be activities in the course that need to be completed using a desktop computer rather than a tablet or smartphone)
- An email address and regular access to a reliable internet connection
- Basic to intermediate computer or digital device skills
- To meet certain language, literacy and numeracy (LLN) requirements and pass a short LLN test
- The ability and willingness to study online lesson material and complete all assessment requirements for each unit of competency
- PDF reader software (e.g. Adobe Acrobat) installed on a computer or the digital device being used to access the course
- The ability to communicate directly with Alffie in English
- The ability to understand and follow detailed instructions given verbally or written in English
- **Obtain a Police Check, Working With Children Check or Blue Card.**

Outcome

Some units in this course require work placement. To be issued with a CHC32015 – Certificate III in Community Services qualification, participants will need to meet all assessment requirements for all units of competency in the course. Please note, in the case that one, or some, but not all of the units of competency are completed, a Statement of Attainment can be issued. Examples of job roles this qualification may be relevant to include:

- Assistant Community Services Worker
- Client Contact Officer
- Community Care Worker
- Migrant Worker
- Neighbourhood Centre Worker
- Residential Support Worker
- Support Worker (Community Services)
- Recreational Activities Officer
- Weekend Recreational Activities Officer
- Welfare Support Worker
- Youth Worker.



Access this course through the Alffie app

